

YONO Campaign General Terms & Conditions

YONO CAMPAIGN GENERAL T&C

1. Borneo Integrated Pay Sdn. Bhd. (Company No. 202101027893 / 1428193-H) ("BIPSB") reserves the sole and absolute right to withdraw, amend, omit and/or vary any part or the whole of the terms and conditions of this Campaign without prior notice to the Customer and Customer shall be bound to observe, perform and comply with the terms and conditions herein and any amendments thereof.
2. BIPSB's decisions in any matter in relation to the Campaign shall be final and conclusive.
3. Unless otherwise specified, Prize winners will be contacted by BIPSB. Winners may be asked questions to verify their identity and authenticity.
4. BIPSB will not ask for any banking details such as credit card/debit card number and bank transaction authorization code (TAC), YONO account password, PIN or one-time password (OTP) for the winners to claim the prize or for any reason whatsoever. Please do not share your banking details with anyone.
5. In the event the Prize winners fail to comply with any terms and conditions of this Campaign, BIPSB reserves the right to forfeit the Prize, or select another winner.
6. Unless otherwise stated, any cashback reward shall be given within three (3) working days from the date of transaction.
7. BIPSB shall not be liable for any claim by Customer or third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from or in connection with this Campaign.
8. BIPSB shall not be liable for loss or damage to property or any personal injury or loss of life resulting from or in connection with this Campaign.
9. Customer acknowledges and agrees that BIPSB reserves the rights to disqualify Customer's participation of the Campaign or claw back any cashback to the Customer if (i) the Customer is found or suspected of tampering with the Campaign mechanics or the operation of the Campaign; (ii) the Customer is found or suspected of undertaking fraudulent activities or other activities harmful to the Campaign; and/or (iii) the Customer is in breach of its obligations or any terms and conditions of this Campaign. Notwithstanding the above, BIPSB reserves the right to reject any participation of the Customers at its sole and absolute discretion without assigning any reasons whatsoever.
10. BIPSB does not take any responsibility in the event Customer is prevented from participating in the Campaign, as a result of certain technical restrictions or other limitations specific or force majeure which including but not limited to regulatory and/or government directive, act of God etc.
11. BIPSB disclaims any liability arising from the products or services purchased by the Customer from third party merchants.
12. All photographs, personal information and names submitted in the Campaign shall be the property of BIPSB.
13. By participating this Campaign, Customer has agreed to allow BIPSB, at its absolute discretion, to use Customer's name, photographs, voice or video recordings and entries for publicity, advertising, trade or Campaign purposes in any media, without first obtaining any further consent nor making any payment whatsoever to the Customer.
14. Except as expressly mentioned herein, BIPSB shall not be responsible for any expenses and cost including out-of-pocket expenses related to or as a consequence of participating in this Campaign.

15. All prizes offered under this Campaign are not transferable for cash or in kind and shall be subject to availability of stock. BIPSB reserves the right to substitute and replace the prize offered with another prize of equal value or higher value as BIPSB shall deem fit.
16. The content for the Campaign may be provided by a third party. BIPSB does not filter or edit such content. Customer acknowledges that BIPSB is under no obligations to censor the content or information provided. BIPSB disclaims all liability in relation to the content provided.
17. In the event any of the provision in these terms and conditions is invalid, illegal and unenforceable under any applicable law or by any reasons whatsoever, the legality and enforceability of the remaining provisions shall not be affected.
18. No delay or indulgence by BIPSB in enforcing any terms or conditions herein shall constitute waiver by BIPSB of Customer's breach of these terms and conditions.