

## YONO RAYA CHALLENGE: "CAN YOU SPOT ALL THE MALIO?"

### 1. INTRODUCTION

This Campaign is held by **Borneo Integrated Pay Sdn. Bhd. (Company No. 202101027893 / 1428193-H)** ("BIPSB"). By participating in this Campaign, Customers ("Customers") agree to be bound by these terms and conditions, which form an integral part of and are to be read together with the **YONO Terms and Conditions**, **YONOPay Terms and Conditions**, **YONO Pay Merchant Terms and Conditions**, and **YONO Campaign General Terms and Conditions** (collectively, the "**Platform Terms**").

In the event of a conflict or inconsistency between these terms and conditions, such inconsistency shall be resolved by giving precedence in the following decreasing order (i) these terms and conditions; (ii) YONO Terms and Conditions; (iii) YONOPay Terms and Conditions; (iv) YONO Merchant Terms and Conditions, and (v) YONO Campaign General Terms and Conditions.

### 2. Campaign Period

The **YONO Raya Challenge: "Can You Spot ALL the Malio?"** ("Campaign") is organised by **Borneo Integrated Pay Sdn. Bhd. ("Organiser")** and will run from the date of posting until **28 March 2026, 11:59 PM (MYT)** ("Campaign Period"). The Organiser reserves the right to amend, extend, or terminate the Campaign at its sole discretion without prior notice.

### 3. Eligibility

1. This Campaign is open to all Malaysian residents aged 18 years and above.
2. Participants must have a valid account on the respective social media platforms:
  - Facebook
  - Instagram

### 4. Campaign Mechanics

To participate in the Campaign, participants must complete all of the following steps:

1. Follow the official **YONO Superapp** social media account.
2. Identify and count the number of "Malio" mascots hidden in the Raya visual posted.
3. Comment on the Campaign post with:
  - The correct number of Malio spotted; and
  - Their favourite Raya food.
4. Tag **two (2) friends** in the same comment.

#### Additional Conditions:

- Each participant may submit multiple entries; however, only entries with correct answers will be eligible for the prize draw.

- Entries must be submitted before the end of the Campaign Period.
- Incomplete entries or entries that do not fulfil all requirements will be disqualified.
- Tagged accounts must be valid and active social media users.

## 5. Winner Selection

1. A total of **five (5) winners** will be selected **randomly** from all eligible entries with correct answers across both Facebook and Instagram.
2. Winner selection will be conducted after the Campaign Period ends.
3. The Organiser's decision is final, conclusive, and binding. No appeals or disputes will be entertained.

## 6. Prizes

1. Each winner will receive **exclusive YONO merchandise**.
2. Prizes are:
  - Non-transferable
  - Non-exchangeable
  - Not redeemable for cash or other items
3. The Organiser reserves the right to substitute any prize with another item of similar value without prior notice.

## 7. Winner Announcement & Claim

1. Winners will be announced on the official YONO social media page.
2. Winners may be contacted via direct message (DM) for prize fulfilment.
3. Winners must respond within the timeframe specified by the Organiser, failing which the prize may be forfeited and another winner may be selected.

## 8. General Terms

1. By participating in this Campaign, participants agree to be bound by these Terms & Conditions.
2. The Organiser reserves the right to:
  - Disqualify any participant suspected of fraud, misconduct, or non-compliance with these Terms & Conditions.
  - Remove or reject any entry deemed inappropriate, offensive, or in violation of platform guidelines.
3. The Organiser shall not be held liable for:
  - Any technical issues, system errors, or platform disruptions;
  - Any loss, damage, or injury suffered as a result of participation in the Campaign or acceptance of the prize.
4. Participation in this Campaign is subject to the terms and policies of the respective social media platforms.

## **9. Personal Data**

By participating in this Campaign, participants consent to the collection and use of their personal data by the Organiser for:

- Campaign administration
- Winner announcement
- Prize fulfilment

All personal data will be handled in accordance with applicable Malaysian data protection laws.

## **10. Platform Disclaimer**

This Campaign is in no way sponsored, endorsed, administered by, or associated with Facebook or Instagram.