

## YONO SMART PARKING CASHBACK CAMPAIGN

### INTRODUCTION

This Campaign is held by **Borneo Integrated Pay Sdn. Bhd. (Company No. 202101027893 / 1428193-H)** (“BIPSB”). By participating in this Campaign, Customers (“**Customers**”) agree to be bound by these terms and conditions, which form an integral part of and are to be read together with the **YONO Terms and Conditions, YONOPay Terms and Conditions, YONO Pay Merchant Terms and Conditions, and YONO Campaign General Terms and Conditions** (collectively, the “**Platform Terms**”).

In the event of any conflict or inconsistency between these terms and conditions and the Platform Terms, such inconsistency shall be resolved by giving precedence in the following decreasing order: (i) these terms and conditions; (ii) YONO Terms and Conditions; (iii) YONOPay Terms and Conditions; (iv) YONO Pay Merchant Terms and Conditions; and (v) YONO Campaign General Terms and Conditions.

### CAMPAIGN PERIOD

This Campaign shall commence on **05 March 2026** and end on **31 March 2026**, or upon full utilisation of the allocated monthly cashback pool (as defined below), whichever occurs earlier (“**Campaign Period**”).

### ELIGIBILITY

1. This Campaign is open exclusively to YONO Premium eWallet users who successfully pay for parking using the Smart Parking Miniapp within the YONO Superapp during the Campaign Period (“**Customers**”).
2. Customers must have successfully upgraded to a YONO Premium Wallet prior to making the eligible parking transaction.

### CAMPAIGN MECHANICS

1. Customers who successfully make payment for parking via the Smart Parking Miniapp within the YONO Superapp at the following designated council parking zones during the Campaign Period (“**Eligible Transaction**”) shall be eligible to claim cashback (“**Cashback**”), subject to availability and the limitations set out herein: -
  - a) Tawau Council Parking;
  - b) Putatan Council Parking; and
  - c) Keningau Council Parking.
2. The Cashback amount shall be equivalent to one hundred percent (100%) of the parking fee paid in a single Eligible Transaction, **capped at Ringgit Malaysia One (RM1.00) per Customer per day per council.**

3. Customers may perform multiple parking transactions in a single day; however, **only one (1) Cashback claim per Customer per council per day shall be permitted**. Customers must select and claim the Cashback for their preferred Eligible Transaction via the Smart Parking Miniapp.
4. Cashback must be claimed **within the same calendar day as the Eligible Transaction**, and the **daily Cashback claim cut-off time shall be 10:00 PM (Malaysian Time)**. Any Cashback not claimed before the cut-off time shall be forfeited and shall not be reinstated.
5. Cashback shall be credited into the Customer's YONO Smart Parking Gift Card eWallet upon successful claim and verification, subject to system processing time.
6. This Campaign is limited to a maximum of one hundred (100) successful Cashback claims per day per council ("Daily Cashback Pool"), allocated and released in the following two (2) phases on a first-come, first-served basis:
  - a) **12:00 AM to 11:59 AM (Malaysian Time)**: Fifty (50) Cashback claims; and
  - b) **12:00 PM to 10:00 PM (Malaysian Time)**: Fifty (50) Cashback claims.

Once the allocated Cashback claims for each respective phase have been fully utilised, no further Cashback claims shall be available for that phase. Any unutilised Cashback claims from the first phase shall not be carried forward to the second phase.

7. Cashback claims are granted strictly on a **first-come, first-served basis**, based on the timestamp of successful Cashback claims recorded in the YONO system.
8. Once the Daily Cashback Pool has been fully utilised, no further Cashback claims shall be accepted for that day, even if the Campaign Period has not ended.
9. The Daily Cashback Pool shall reset at **12:00 AM (Malaysian Time)** each calendar day during the Campaign Period, subject to availability.
10. Cashback awarded under this Campaign shall be credited into the Customer's designated YONO Smart Parking Gift Card eWallet. For the avoidance of doubt, any Cashback credited into the gift card wallet shall be used strictly for Smart Parking Miniapp transactions only and shall not be transferable, withdrawable, or usable for other transactions within or outside the YONO ecosystem, subject to the Platform Terms.
11. Transactions made using payment methods other than the YONO Premium eWallet, including but not limited to payments made via gift cards, vouchers, promotional credits, or any other alternative payment instruments, or transactions made outside the Smart Parking Miniapp or designated council parking zones, shall not qualify for Cashback.

12. The transaction receipt generated through the YONO system shall be deemed conclusive proof of payment unless otherwise determined by BIPSB.

#### **EXCLUSIONS AND DISQUALIFICATIONS**

13. If any Eligible Transaction is cancelled, refunded, reversed, disputed, or deemed invalid for any reason, the corresponding cashback shall be forfeited and, if already credited, may be deducted from the Customer's YONO eWallet or future cashback entitlements.
14. BIPSB reserves the right to disqualify any Customer or transaction suspected of fraud, abuse, manipulation, system exploitation, multiple account usage, or violation of these terms and conditions or any applicable laws.
15. Any attempt to circumvent the daily cashback cap or Monthly Cashback Pool limitation through artificial or non-genuine transactions shall result in immediate disqualification.

#### **EXPIRY OF CASHBACK**

16. Any cashback credited under this Campaign may be subject to expiry in accordance with the YONO Terms and Conditions. Customers shall have no claim against BIPSB in respect of any expired, forfeited, or unused cashback.

#### **AMENDMENT OF TERMS**

17. BIPSB reserves the right, at its sole and absolute discretion, to amend, modify, delete, suspend, or add to any part of these terms and conditions at any time without prior notice, subject to availability.
18. Any such amendments shall take effect immediately upon publication on the official YONO platform or such other channels as BIPSB deems appropriate. Customers' continued participation in the Campaign following any amendment shall constitute acceptance of the revised terms and conditions.
19. All amendments shall apply prospectively and shall not affect Eligible Transactions completed prior to the effective date of such amendments.

#### **FORCE MAJEURE**

20. BIPSB shall not be liable for any delay, disruption, or failure in the performance of its obligations under this Campaign arising from events beyond its reasonable control, including but not limited to acts of God, war, terrorism, riots, natural disasters, pandemics, strikes, system or communication disruptions, or governmental actions ("Force Majeure Event").
21. In the event of a Force Majeure Event, BIPSB reserves the right to suspend, postpone, cancel, or modify any part of the Campaign without liability.

## DISPUTE AND INQUIRIES

22. For any disputes or inquiries related to this Campaign, Customers may contact YONO Customer Service via email at [ask@yono.my](mailto:ask@yono.my).
23. All decisions made by BIPSB in connection with this Campaign, including but not limited to eligibility, cashback entitlement, and interpretation of these terms and conditions, shall be final and binding.